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Bridge4PS — Mobility 4 Public Safety

Return policy

Effective date: March 4, 2025 — aligned with End-User License Agreement

Bridge4PS is a software-as-a-service (SaaS) application and does not involve the sale or delivery of physical goods. As such, NP Strategies, LLC d/b/a Mobility 4 Public Safety does not offer a traditional product return or refund policy.

In accordance with our End-User License Agreement, the total liability of Mobility 4 Public Safety for any claim arising under or related to the application is limited to the amount actually paid by the customer for the application during the applicable subscription period.

Mobility 4 Public Safety reserves the right to modify, suspend, or discontinue the application at any time without liability for any resulting losses, including loss of data, business interruption, or loss of profits.

DIR contract customers

Customers purchasing Bridge4PS under DIR Contract No. DIR-CPO-6174 may negotiate specific remedies, refund terms, or service credits as part of their individual Purchase Agreement or Statement of Work. Billing disputes or service deficiency claims should be submitted in writing to Mobility 4 Public Safety within thirty (30) calendar days of the relevant invoice date.

For billing or return-related questions, contact us at:

support@bridge4ps.app

help.bridge4ps.com