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Bridge4PS — Mobility 4 Public Safety

Service availability statement (SLAs)

Effective date: March 4, 2025 — aligned with End-User License Agreement

Bridge4PS is provided by NP Strategies, LLC d/b/a Mobility 4 Public Safety on an "as is" and "as available" basis. Mobility 4 Public Safety does not currently offer formal Service Level Agreements (SLAs) for Bridge4PS and does not make specific commitments regarding system uptime percentages, availability targets, or service restoration timeframes.

In accordance with our End-User License Agreement, Mobility 4 Public Safety makes no representation or warranty that the application will be uninterrupted or error-free, or that it will meet any specific performance or reliability standards. Mobility 4 Public Safety reserves the right to modify, suspend, or discontinue the application temporarily or permanently without notice and without liability.

While we operate Bridge4PS on secure, industry-standard cloud infrastructure and make every reasonable effort to maintain continuous service availability, these efforts do not constitute a binding service level commitment.

For questions regarding service availability or to discuss specific requirements, contact us at:

support@bridge4ps.app

help.bridge4ps.com