

“NP Strategies, LLC dba Mobility 4 Public Safety Accessibility Conformance Report” Revised Section 508 Edition

(Based on VPAT[®] Version 2.5 Rev)

Name of Product/Version: Bridge 4 Public Safety (Bridge4PS)

Platform: Web Application

Report Date: May 18, 2026

Product Description: Bridge4PS is a secure, cloud-based communication platform designed for real-time interoperable messaging and collaboration across departments and jurisdictions, exclusively for public safety personnel. Bridge4PS is delivered as a SaaS solution.

While we are committed to maintaining accessibility within the platform, we recognize that users may encounter third-party integrations, plugins, or externally sourced content. As these elements are not developed or controlled by us, we

cannot guarantee their accessibility compliance, which may vary depending on the third-party provider.

Contact Information: support@bridge4ps.app

This Accessibility Conformance Report applies to the web-based version of Bridge4PS only. Evaluation was conducted in May 2026.

For mobile platform accessibility reports, refer to the following:

- DIR-CPO-6174 NP_Strategies_LLC_ACR_WCAG_2.1_Bridge4PS_Android
- DIR-CPO-6174 NP_Strategies_LLC_ACR_WCAG_2.1_Bridge4PS_iOS

The iOS and Android mobile apps used by Bridge4PS are redistributed under the Bridge4PS name without additional interface or behavioral changes.

This report reflects the state of the platform as delivered at the time of submission and may be updated to reflect future enhancements or changes.

Evaluation Methods Used:

Similar to another evaluated product:

Bridge4PS evaluation is informed in part by accessibility evaluations conducted on

a comparable product available in the market that has undergone WCAG 2.1 Level AA accessibility testing.

Testing is based on knowledge of general product functionality:

Evaluation includes internal review based on knowledge of Bridge4PS common uses, workflows, and interface interactions, including platform-specific features.

Testing with assistive technologies:

Accessibility verification included the use of screen reader (NVDA) for reading order, form labeling, and navigation behavior; keyboard-only navigation testing; and color contrast analysis using the WebAIM Contrast Checker. Testing included commonly used views and user interface interactions.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Section 508 scope note:

Revised Section 508 (2017) legally incorporates WCAG 2.0 Level A and AA.

The WCAG 2.1 success-criterion rows included on WCAG section are provided for transparency and are not referenced on Section 508.

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> Criteria 	<p>Conformance Level</p>	<p>Remarks and Explanations</p>
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS provides programmatically labeled functional icon buttons via aria-label attributes, with icon elements marked as aria-hidden="true" to prevent redundant exposure to assistive technologies. User avatar images are treated as decorative, suppressed from the accessibility tree via aria-hidden="true" and a null alt attribute, with the associated username conveyed through adjacent programmatic labeling. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does not support Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS supports user-uploaded prerecorded audio-only and video-only content rendered directly within the chat interface. No native mechanism is provided to supply text alternatives for audio-only content or text/audio descriptions for video-only content, leaving prerecorded media without programmatically associated alternatives accessible to assistive technologies. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Not Applicable Electronic Docs: N/A Software: N/A</p>	<p>Web: Bridge4PS allows users to upload and share video content with audio; however, this media is user-generated and not part of the product's native or</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: N/A	system-provided interface. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS allows users to upload and share prerecorded video content with audio; however, the platform does not provide audio descriptions or media alternatives to ensure that visual information is conveyed to users who cannot see the video content. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS uses semantic HTML and ARIA roles to ensure that headings, form fields, and structural relationships are programmatically determinable by assistive technologies. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS presents content in a meaningful reading and navigation sequence that can be programmatically determined by assistive technologies. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS does not include instructions that rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound. Electronic Docs: N/A Software: N/A

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Authoring Tool: N/A
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS does not rely on color alone to convey information or functionality. Mentions are bolded and marked with symbols, errors include explanatory text, unread messages are accompanied by icon indicators, and links are underlined. While user status indicators are distinguished by color, users may optionally add visible custom status text.</p> <p>Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS does not include audio that plays automatically for more than 3 seconds, and therefore no user control is required.</p> <p>Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS provides keyboard operability for most functionality; however, certain components behave inconsistently or redirect focus unexpectedly when standard navigation keys are used. As a result, not all content and functionality can be reliably accessed or operated through a keyboard interface alone.</p> <p>Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS ensures that components receiving keyboard focus do not trap the user; focus can be moved to and from interactive elements using standard keyboard navigation without requiring a mouse.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>2.1.4 Character Key Shortcuts (Level A) Revised Section 508 – Does not apply</p>	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS does not implement single-character key shortcuts, and character key input is limited to text entry within focused input fields, so no functionality is triggered by character keys without modifier keys. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS does not impose user-facing time limits on interaction or content visibility. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS does not display moving, blinking, scrolling, or auto-updating content that starts automatically, lasts more than five seconds, and is presented in parallel with other content in a way that requires a pause, stop, or hide mechanism. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS does not contain content that flashes more than three times in any one second period. Electronic Docs: N/A Software: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS contains repeated navigation elements across views, including icon buttons for Home, Directory, and other features. However, user testing did not confirm the presence of ARIA landmarks or skip mechanisms to programmatically bypass these blocks using assistive technologies. Electronic Docs: N/A Authoring Tool: N/A</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS provides each view with a browser tab title that programmatically describes the topic or purpose, such as the active channel, profile settings, etc. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS presents keyboard focus in a sequential order that preserves meaning and operability in most areas of the interface. However, a number of interactive elements are not included in the tab sequence and are therefore unreachable via keyboard navigation, resulting in a focus order that does not fully preserve the logical structure of the interface for keyboard and assistive technology users. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS conveys the purpose of each link through the link text itself or through its surrounding context, ensuring that users can understand the link's destination or function without ambiguity. Electronic Docs: N/A Software: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: N/A
<p>2.5.1 Pointer Gestures (Level A) Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS ensures that all functionality using pointer input can be operated with a single pointer without requiring multipoint or path-based gestures. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.5.2 Pointer Cancellation (Level A) Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS does not execute functionality triggered by pointer input on the down-event; completion or cancellation of the function is dependent on the up-event, allowing users to abort or undo actions. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.5.3 Label in Name (Level A) Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS exposes accessible names for user interface components that include the visible label text, with the name programmatically derived from the placeholder, ensuring that the accessible name matches the visible label. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.5.4 Motion Actuation (Level A) Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Functionality operated by device motion or user movement is not present in Bridge4PS; therefore this success criterion does not apply. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>3.1.1 Language of Page (Level A) Also applies to:</p>	<p>Web: Supports Electronic Docs: N/A</p>	<p>Web: Bridge4PS programmatically identifies the default human language using the lang attribute on the root</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: N/A Authoring Tool: N/A	HTML element, enabling assistive technologies to interpret content accurately. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS ensures that when any user interface component receives focus through keyboard or assistive technology, it does not automatically trigger navigation, submit forms, or change context without additional user action. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS ensures that changing the value of a user interface component, such as selecting an option or entering text, does not automatically trigger a change of context without additional user action. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Does Not Support Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS communicates some error conditions through visible pop-up messages that include descriptive text; however, input errors are not consistently identified at the field level or associated with the specific input causing the error, limiting accessibility for some users. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>3.3.2 Labels or Instructions</u> (Level A)	Web: Supports	Web: Bridge4PS provides visible labels for form fields

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>and settings when user input is required, and in some cases, additional instructions or helper text are provided to clarify expected input. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>4.1.1 Parsing (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS implements content using valid markup with properly nested elements, complete start and end tags, no duplicate attributes, and no parsing errors, ensuring compatibility with assistive technologies. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Certain user interface components within Bridge4PS do not consistently expose programmatic name, role, or value attributes, which can prevent assistive technologies from identifying and interacting with them reliably. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	<p>Web: Not Applicable Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS does not include native live audio content in synchronized media. While the platform supports video calling through integration with a third-party service (8x8 Meet), the media is delivered and</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		rendered externally, and Bridge4PS does not control its accessibility features. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS does not include prerecorded synchronized media as part of its native interface. While users may share video files, the content is user-generated, and the platform does not provide or present product-level media requiring audio descriptions. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>1.3.4 Orientation (Level AA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS does not restrict content and functionality to a single display orientation; both portrait and landscape orientations are supported without loss of information or functionality. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>1.3.5 Identify Input Purpose (Level AA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS provides input fields with programmatically determinable purpose through labeling and other attributes that convey the purpose of user input. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p>	Web: Supports Electronic Docs: N/A	Web: Bridge4PS maintains a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text in the visual

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: N/A Authoring Tool: N/A	presentation of text and images of text, meeting WCAG 2.1 AA requirements. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS uses text rather than images of text to convey information throughout the interface, except where the presentation of text is essential, such as logos. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS uses real text to convey information throughout the interface. While certain onboarding screens include tutorial images with embedded text, these are used for guidance only and link users to accessible content within the app or external support resources. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.4.10 Reflow</u> (Level AA) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS presents content without loss of information or functionality, and without requiring scrolling in two dimensions at a viewport width equivalent to 320 CSS pixels. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.4.11 Non-text Contrast</u> (Level AA) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: N/A	Web: Bridge4PS ensures that the visual presentation of user interface components and graphical objects has

Criteria	Conformance Level	Remarks and Explanations
	Software: N/A Authoring Tool: N/A	sufficient contrast against adjacent colors to ensure they are perceivable. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>1.4.12 Text Spacing (Level AA) Revised Section 508 – Does not apply</p>	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS maintains readable and functional content when text spacing properties such as line height, letter spacing, word spacing, and paragraph spacing are adjusted, without loss of content or functionality. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>1.4.13 Content on Hover or Focus (Level AA) Revised Section 508 – Does not apply</p>	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Bridge4PS displays additional content that appears on hover as persistent interactive elements that remain visible while the pointer is over the trigger or the content itself and is dismissed when the pointer is removed, without obscuring or replacing existing content. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: N/A Authoring Tool: N/A	Web: Bridge4PS provides multiple mechanisms to locate content within the application, including sidebar navigation, a directory view, global search functionality, and inline message links, satisfying the requirement that more than one way is available to locate a web page within a set of web pages. Electronic Docs: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS provides headings and interface labels that clearly describe the purpose or content of sections, input fields, and controls, supporting user understanding and efficient navigation. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS displays a visible outline focus indicator on interactive elements when navigated using the keyboard, allowing users to identify which component is currently active. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS programmatically identifies passages in a language different from the page's default using appropriate language attributes, enabling assistive technologies to apply the correct pronunciation rules to content written in a language other than the application's set language. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS presents navigational components such as the sidebar, header icons, and other menus in a consistent relative order across views, supporting predictable navigation for all users. Electronic Docs: N/A Authoring Tool: N/A</p>
<p>3.2.4 Consistent Identification (Level AA)</p>	<p>Web: Supports</p>	<p>Web: Bridge4PS identifies interactive components with</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Electronic Docs: N/A Authoring Tool: N/A</p>	<p>the same functionality, such as icons, buttons, and menu items, consistently across views using uniform labels, roles, and icons. Electronic Docs: N/A Authoring Tool: N/A</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Does Not Support Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS detects and indicates input errors; however, the platform does not consistently provide text suggestions to help users understand how to correct those errors. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS does not process legal agreements, financial transactions, or data submissions directly. All financial operations are completed through an external payment processor (e.g., Stripe) accessed via redirection, and are outside the scope of the platform interface. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>4.1.3 Status Messages (Level AA)</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Does not support Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Bridge4PS renders status messages such as newly posted chat messages as standard list items without live region roles or properties, so changes in content are not programmatically conveyed to assistive technologies without receiving focus. Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
1.3.6 Identify Purpose (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims

Criteria	Conformance Level	Remarks and Explanations
		are based on Level A and AA requirements only.
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.2.6 Timeouts (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.3.3 Animation from Interactions (Level AAA)	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.5.5 Target Size (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
2.5.6 Concurrent Input Mechanisms (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.

Revised Section 508 Report

Notes: Chapter 4 (Hardware) has been removed because Bridge4PS is a web-based software platform and does not include any physical ICT hardware.

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Bridge4PS partially supports operation without vision. Semantic structure, headings, labels, bypass mechanisms, page titles, and link purpose are programmatically determinable and support assistive technology navigation (1.3.1, 2.4.1, 2.4.2, 2.4.4, 2.4.6), and keyboard focus can be moved away from all components without trapping (2.1.2). However, certain components behave inconsistently or redirect focus unexpectedly during keyboard-only navigation, preventing reliable access to all functionality (2.1.1), focus order is not always predictable across all interface components (2.4.3), and some UI components do not consistently expose programmatic name, role, or value to assistive technologies (4.1.2).
302.2 With Limited Vision	Supports	Bridge4PS meets minimum contrast requirements (WCAG 1.4.3), supports text resizing (WCAG 1.4.4), and avoids reliance on images of text (WCAG 1.4.5). Visual indicators are supplemented by text or icons, enabling access for users with limited vision.
302.3 Without Perception of Color	Supports	Bridge4PS does not rely on color alone to

Criteria	Conformance Level	Remarks and Explanations
		convey meaning (WCAG 1.4.1). Information such as user status, notifications, and links is also communicated using icons, text, or layout.
302.4 Without Hearing	Supports	Bridge4PS does not rely on audio content as part of its core interface. However, prerecorded audio-only and video-only content uploaded by users is rendered within the interface without a text alternative or equivalent provided, limiting access for users without hearing to user-generated media content (WCAG 1.2.1, 1.2.2, 1.2.3, 1.2.4).
302.5 With Limited Hearing	Supports	Bridge4PS core functions do not depend on audio output. However, prerecorded audio-only and video-only content uploaded by users is rendered within the interface without captions or text alternatives, limiting access for users with limited hearing to user-generated media content (WCAG 1.2.1, 1.2.2, 1.2.4, 1.4.2).
302.6 Without Speech	Supports	Bridge4PS supports operation without speech. All interactive functions are accessible using keyboard, mouse, or touch input. The platform does not include or require voice input (WCAG 2.1.1).
302.7 With Limited Manipulation	Partially Supports	While most Bridge4PS' features are accessible using keyboard navigation (WCAG 2.1.1), inconsistent focus order (WCAG 2.4.3) may hinder effective access for users with limited dexterity or physical

Criteria	Conformance Level	Remarks and Explanations
		manipulation capabilities.
302.8 With Limited Reach and Strength	Supports	Bridge4PS supports operation without physical reach or strength constraints. The web interface does not require fine motor control, time-sensitive gestures, or physical hardware interaction. Input may be provided via standard pointing devices or keyboard (WCAG 2.1.1, 2.1.2, 2.4.3 and 2.4.7).
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Bridge4PS uses consistent navigation (WCAG 3.2.3), clear labels and headings (WCAG 2.4.6), and avoids unexpected changes of context (WCAG 3.2.2), supporting users with cognitive or learning limitations.

Chapter 4: [Hardware](#)

Notes: Chapter 4 (Hardware) has been removed because Bridge4PS is a web-based software platform and does not include any physical ICT hardware.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	Bridge4PS partially supports user control of accessibility features. The platform includes visible focus indicators (2.4.7) and appropriate use of color (1.4.1). However,

Criteria	Conformance Level	Remarks and Explanations
		there are known gaps in keyboard operability (2.1.1), focus order (2.4.3), and error messaging (3.3.1), which may interfere with user reliance on assistive features. These limitations are documented in the WCAG 2.1 A/AA evaluation.
502.2.2 No Disruption of Accessibility Features	Partially Supports	Bridge4PS partially supports this requirement. The platform implements proper use of semantic structure and labeling (1.3.1, 2.4.6), helping ensure compatibility with screen readers and other platform-level assistive technologies. However, the platform does not fully expose roles, names, or values for all components (4.1.2), which may interfere with assistive feature functionality. These limitations are detailed in the WCAG 2.1 A/AA evaluation.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	Bridge4PS does not consistently expose name, role, or value information for user interface components to assistive technologies, as outlined in WCAG 2.1 criterion 4.1.2. This gap may prevent screen readers and similar tools from interpreting and interacting with interface elements properly.
502.3.2 Modification of Object Information	Does Not Support	Bridge4PS does not reliably expose changes in state or value of UI components to assistive technologies, as required by

Criteria	Conformance Level	Remarks and Explanations
		WCAG 2.1 criterion 4.1.2. This may result in screen readers not announcing dynamic updates or changes in interactive elements, impacting accessibility for users relying on assistive technology.
502.3.3 Row, Column, and Headers	Support	Bridge4PS supports correct use of semantic HTML and ARIA markup, which exposes table structure and relationships, including row and column headers, to assistive technologies. This behavior aligns with WCAG 2.1 criterion 1.3.1.
502.3.4 Values	Does Not Support	Bridge4PS does not fully support this requirement. Some UI components do not expose current values to assistive technologies, as required by WCAG 2.1 criterion 4.1.2. This may prevent screen readers from accurately announcing input states or selections, reducing usability for users with disabilities.
502.3.5 Modification of Values	Does Not Support	Bridge4PS does not reliably expose user-modified values of input components (such as form fields or selections) to assistive technologies. This behavior does not meet WCAG 2.1 criterion 4.1.2, and may prevent users relying on screen readers from receiving feedback about their own interactions.
502.3.6 Label Relationships	Supports	Bridge4PS supports proper use of HTML and ARIA attributes to ensure that form labels and controls are programmatically associated, as required by WCAG 2.1

Criteria	Conformance Level	Remarks and Explanations
		criterion 1.3.1. This allows assistive technologies to convey accurate relationships between labels and interface elements.
502.3.7 Hierarchical Relationships	Supports	Bridge4PS supports semantic markup and ARIA structures that convey hierarchical relationships (such as lists and nested elements) to assistive technologies, in alignment with WCAG 2.1 criterion 1.3.1.
502.3.8 Text	Supports	Bridge4PS provides text accessibility support. Functional icon buttons are programmatically labeled for assistive technologies and decorative images are hidden from screen readers using appropriate accessibility attributes (1.1.1). Information, structure, and relationships conveyed visually are also programmatically determinable through assistive technologies via semantic HTML structure and ARIA roles (1.3.1).
502.3.9 Modification of Text	Supports	Bridge4PS supports accessibility-compliant text modification capabilities. Modifications to text color, size, and style are programmatically determinable and align with WCAG 1.4.1 and 1.4.4.
502.3.10 List of Actions	Does Not Support	Bridge4PS does not consistently expose programmatic name, role, or value for all interactive elements per WCAG 2.1 criterion 4.1.2. As a result, not all commands are reliably discoverable or identified by assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Does Not Support	Bridge4PS does not consistently expose object-specific actions to assistive technologies, as outlined in WCAG 2.1 criterion 4.1.2, meaning not all available actions can be detected or invoked.
502.3.12 Focus Cursor	Does Not Support	Bridge4PS provides visible keyboard focus indicators when interactive elements receive focus (2.4.7); however, some interface components may become unreachable or behave inconsistently during keyboard navigation, preventing a consistently meaningful focus order (2.4.3). Additionally, some user interface components do not consistently expose programmatic name, role, or value information to assistive technologies, limiting reliable focus cursor tracking for AT users (4.1.2).
502.3.13 Modification of Focus Cursor	Does Not Support	Bridge4PS does not reliably support modification or tracking of the focus cursor across all interface components, as some components do not consistently expose programmatic name, role, or value information required for AT interaction (4.1.2). While visible focus indicators are present (2.4.7), inconsistent focus order and unreachable components during keyboard navigation further limit the ability of assistive technologies to deterministically set or follow the focus cursor (2.4.3).

Criteria	Conformance Level	Remarks and Explanations
502.3.14 Event Notification	Does Not Support	Bridge4PS does not consistently expose changes in focus, as well as the availability and role of interactive elements, to assistive technologies in accordance with WCAG 2.1 criterion 4.1.2. As a result, some notifications of UI events may not be detectable by assistive tools.
502.4 Platform Accessibility Features	Does Not Support	Bridge4PS does not fully support platform accessibility features. WCAG criteria 1.1.1 (Non-text Content) and 2.1.1 (Keyboard) are not supported, which may interfere with the use of system-level assistive technologies. While link purposes are supported (WCAG 2.4.4), the overall requirement is not met due to missing support for foundational accessibility functions.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Bridge4PS supports user preferences for appearance. Color choices (1.4.1), minimum contrast levels (1.4.3), and text resizing (1.4.4) all align with WCAG 2.1 success criteria. When operating system appearance or font-size settings are changed, the software conforms to those preferences.
503.3 Alternative User Interfaces	Partially Supports	Bridge4PS partially supports this requirement. While it supports bypass blocks (WCAG 2.4.1) and provides labels or instructions (WCAG 3.3.2), it does not support full keyboard navigation

Criteria	Conformance Level	Remarks and Explanations
		(WCAG 2.1.1) or consistent focus order (WCAG 2.4.3). These limitations affect the usability of alternative user interfaces.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Bridge4PS does not provide built-in control of captions for prerecorded (1.2.2) or live audio/video content (1.2.4). Caption functionality, where present in embedded media, is managed by the media platform itself and is not controlled through the Bridge4PS user interface.
503.4.2 Audio Description Controls	Does Not Support	Bridge4PS does not provide user controls for audio description of prerecorded video content. Per WCAG 1.2.3, audio description or an equivalent media alternative is not supported, and there is no mechanism in the interface to select or activate it.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	Bridge4PS is not an authoring tool and does not include content creation or editing capabilities. As such, the requirement for programmatically exposed creation/editing features does not apply.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Bridge4PS is not an authoring tool and does not perform content conversion functions. Preservation of accessibility features during format conversion is not applicable.
504.2.2 PDF Export	Not Applicable	Bridge4PS is not an authoring tool and

Criteria	Conformance Level	Remarks and Explanations
		does not support PDF export functionality. Therefore, the requirement to preserve accessibility information during PDF export is not applicable.
504.3 Prompts	Not Applicable	Bridge4PS is not an authoring tool and does not provide functionality for content creation. Therefore, prompting authors to include accessibility information is not applicable.
504.4 Templates	Not Applicable	Bridge4PS is not an authoring tool and does not offer content creation or templating functionality. Therefore, template accessibility requirements do not apply.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Documentation does not include an accessibility statement or any section that identifies and explains Bridge4PS accessibility or compatibility features (e.g., keyboard operation, screen-reader support, high-contrast settings). Therefore, this criterion is not met.
602.3 Electronic Support Documentation	Does Not Support	Support material is presented through the

Criteria	Conformance Level	Remarks and Explanations
		<p>Bridge4PS public website. This electronic documentation has not been remediated to meet WCAG 2.1 Level A/AA. Representative gaps include: non-text content without <i>text alternatives</i> (SC 1.1.1), headings/regions that are not programmatically determinable (SC 1.3.1), text that fails <i>contrast ratio ≥ 4.5 : 1</i> (SC 1.4.3), inconsistent keyboard focus order (SC 2.4.3), and form controls lacking associated <i>labels</i> and <i>error suggestion</i> (SC 3.3.2, 3.3.3). Because the electronic documentation does not conform to these success criteria, the requirement is not met.</p>
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	<p>Bridge4PS does not publish non-electronic (print) documentation. Because no such content exists, the criterion is met by absence.</p>
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	<p>Bridge4PS customer assistance is provided only through a Freshdesk tickets queue for functional troubleshooting. Support personnel do not maintain, publish, or deliver information describing Bridge4PS accessibility or compatibility features (such as keyboard shortcuts, screen-reader operation, or high-contrast settings). Accordingly, this criterion is not met.</p>
603.3 Accommodation of Communication Needs	Does Not Support	<p>Customer support is available only through a standard web-form (Freshdesk ticket).</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>The service does not offer alternative communication modes such as TTY/RTT, relay-accessible telephone, real-time text chat, video relay, or sign-language interpretation, nor does it guarantee that the ticket interface is operable with screen readers or keyboard-only input. Consequently, the requirement to accommodate varied communication needs is not met.</p>

Legal Disclaimer (Company)

This Accessibility Conformance Report reflects the state of the Bridge4PS web application and support documentation as evaluated at the time of this report. While every effort has been made to ensure accuracy, product updates or configuration changes may affect conformance.

Bridge4PS also integrates third-party services, such as Stripe for payment processing and 8x8 Meet for video conferencing, additionally a Freshdesk-based ticketing system for technical support, which are developed and maintained by external providers. Accessibility of those features is dependent on the vendor's implementation and may be outside the scope of this report.

This Accessibility Conformance Report was completed using the "VPAT® 2.5 Rev – Revised Section 508 Edition" template, provided by the Information Technology Industry Council (ITI). The template has been supplemented with all WCAG 2.1 success-criterion rows for Levels A, AA, and AAA. "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of ITI.

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