

# **“NP Strategies, LLC dba Mobility 4 Public Safety Accessibility Conformance Report” Revised Section 508 Edition**

(Based on VPAT® Version 2.5 Rev)

**Name of Product/Version: Bridge 4 Public Safety (Bridge4PS)**

**Platform: iOS Application**

**Report Date: May 18, 2026**

**Product Description: Bridge4PS is a secure, cloud-based communication platform designed for real-time interoperable messaging and collaboration across departments and jurisdictions, exclusively for public safety personnel. Bridge4PS is delivered as a SaaS solution.**

**While we are committed to maintaining accessibility within the platform, we recognize that users may encounter third-party integrations, plugins, or externally sourced content. As these elements are not developed or controlled by us, we**

cannot guarantee their accessibility compliance, which may vary depending on the third-party provider.

Contact Information: [support@bridge4ps.app](mailto:support@bridge4ps.app)

This Accessibility Conformance Report applies to the iOS version of Bridge4PS only. Evaluation was conducted in May 2026.

For platform accessibility reports, refer to the following:

- DIR-CPO-6174 NP\_Strategies\_LLC\_ACR\_WCAG\_2.1\_Bridge4PS\_Android
- DIR-CPO-6174 NP\_Strategies\_LLC\_ACR\_WCAG\_2.1\_Bridge4PS\_Web

The Web and Android apps used by Bridge4PS are redistributed under the Bridge4PS name without additional interface or behavioral changes.

This report reflects the state of the platform as delivered at the time of submission and may be updated to reflect future enhancements or changes.

Evaluation Methods Used:

Similar to another evaluated product:

Bridge4PS evaluation is informed in part by accessibility evaluations conducted on

a comparable product available in the market that has undergone WCAG 2.1 Level AA accessibility testing.

**Testing is based on knowledge of general product functionality:**

Evaluation includes internal review based on knowledge of Bridge4PS common uses, workflows, and interface interactions, including platform-specific features.

**Testing with assistive technologies:**

Accessibility verification included the use of VoiceOver and Xcode, for reading order, form labeling, navigation behavior, color contrast analysis. Testing included commonly used views and user interface interactions.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

### Section 508 scope note:

Revised Section 508 (2017) legally incorporates WCAG 2.0 Level A and AA.

The WCAG 2.1 success-criterion rows included on WCAG section are provided for transparency and are not referenced on Section 508.

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>Criteria</li> </ul>	<p><b>Conformance Level</b></p>	<p><b>Remarks and Explanations</b></p>
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application provides programmatically determinable text alternatives for icons, profile images, and other meaningful non-text elements through the mobile accessibility APIs, while purely decorative graphics are excluded from the accessibility tree. Authoring Tool: N/A</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Does Not Support Authoring Tool:N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application renders prerecorded audio-only and video-only content uploaded by users within the iOS application interface without a text alternative or equivalent provided for either content type. Therefore the criterion is not met. Authoring Tool: N/A</p>
<p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Not Applicable Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS allows users to upload and share video content with audio; however, this media is user-generated and not part of the product's native or system-provided interface. Authoring Tool: N/A</p>
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p>	<p>Web: N/A</p>	<p>Web: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: N/A Software: Does Not Support Authoring Tool: N/A</p>	<p>Electronic Docs: N/A Software: Bridge4PS iOS mobile application allows users to upload and share prerecorded videos with audio; however, the mobile application provides no audio descriptions or text-based media alternatives to convey the visual information, so the criterion is not met. Authoring Tool: N/A</p>
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that structural information and relationships, such as headings, lists, form fields, and groups, are programmatically determinable via the mobile accessibility APIs, enabling assistive technologies to perceive the content's structure. Authoring Tool: N/A</p>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that where the order of content conveys meaning, the accessibility element hierarchy preserves that meaningful sequence so it remains programmatically determinable for assistive technologies. Authoring Tool: N/A</p>
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that instructions for understanding and operating the mobile interface do not rely solely on sensory characteristics, such as shape, size, visual location, orientation, or sound, and are conveyed through text</p>

Criteria	Conformance Level	Remarks and Explanations
		labels and accessible names. Authoring Tool: N/A
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not rely on color alone to convey information, indicate actions, prompt responses, or distinguish elements: mentions include bold text and badge icons, unread messages display numeric badges, and user-status colors expose equivalent text alternatives through accessibility labels, making the information programmatically determinable. Authoring Tool: N/A</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not include audio that plays automatically for more than three seconds; therefore, no separate mechanism to pause, stop, or mute such audio is required. Authoring Tool: N/A</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Does Not Support Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not provide full keyboard operability. Some interactive elements and gesture-only controls cannot be operated with an external hardware keyboard or switch device, so not all functionality is operable through a keyboard interface; therefore the criterion is not met. Authoring Tool: N/A</p>
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p>	<p>Web: N/A</p>	<p>Web: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: N/A Software: Does Not Support Authoring Tool: N/A</p>	<p>Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not fully satisfy this criterion. Components such as the emoji picker and message-action pop-ups capture keyboard focus with no method to move focus away using only the keyboard interface, resulting in a keyboard trap that fails WCAG 2.1.2. Authoring Tool: N/A</p>
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Not Applicable Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: This criterion is not applicable to the Bridge4PS iOS mobile application, as single-character keyboard shortcuts are not utilized within the native mobile interface. Authoring Tool: N/A</p>
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not impose any user-facing time limits on interaction or content visibility, so the criterion is satisfied. Authoring Tool: N/A</p>
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Does Not Support Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not fully satisfy this criterion. Moving, auto-updating content, specifically the chat timeline that autoscrolls as new messages arrive and the typing-indicator animation, starts automatically, runs for more than five seconds, and provides no mechanism to pause, stop, or hide it; therefore the criterion is not met.</p>

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: N/A
<p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not include content that flashes more than three times in any one-second period, thereby meeting the criterion. Authoring Tool: N/A</p>
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Not Applicable Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: On mobile devices the Bridge4PS iOS interface is streamlined for small screens and touch navigation, so there are no blocks of repeated content (e.g., persistent headers or footers) that require a bypass mechanism; therefore this success criterion does not apply. Authoring Tool: N/A</p>
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that every screen provides a programmatically determinable title, exposed as the first accessibility element, indicating its purpose (e.g., current channel name, profile settings), satisfying the success criterion. Authoring Tool: N/A</p>
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Does Not Support Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not fully satisfy this criterion. When the interface is operated with an external keyboard or switch device, focus sometimes skips interactive elements or jumps out of the expected sequential navigation order,</p>

Criteria	Conformance Level	Remarks and Explanations
		preventing users from traversing content in a meaningful sequence; therefore the criterion is not met. Authoring Tool: N/A
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that the purpose of each link is programmatically determinable from its text or surrounding context, enabling users to understand the link's destination or function without ambiguity. Authoring Tool: N/A</p>
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that all functionality using touch input can be operated with single-point activation without requiring multipoint or path-based gestures. Authoring Tool: N/A</p>
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that functionality triggered by touch input is completed on the up-event, allowing users to cancel the action by moving their touch away before releasing without executing the function. Authoring Tool: N/A</p>
<p><b><u>2.5.3 Label in Name</u></b> (Level A) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that user interface components with visible text labels</p>

Criteria	Conformance Level	Remarks and Explanations
		expose accessible names that include the same text, ensuring that the accessible name corresponds to the visible label when announced by assistive technologies. Authoring Tool: N/A
<p><a href="#">2.5.4 Motion Actuation</a> (Level A) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not implement functionality operated by device motion or user movement, and all actions are performed through standard user interface controls. Authoring Tool: N/A</p>
<p><a href="#">3.1.1 Language of Page</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that the primary human language for each screen is programmatically identified through the platform's locale metadata and exposed via the mobile accessibility APIs, enabling assistive technologies to present content using the correct language settings. Authoring Tool: N/A</p>
<p><a href="#">3.2.1 On Focus</a> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that when any user interface component receives focus through the mobile accessibility focus mechanism or an external keyboard, it does not automatically initiate a change of context (such as navigation, form submission, or view transition) without additional user action. Authoring Tool: N/A</p>
<p><a href="#">3.2.2 On Input</a> (Level A)</p>	<p>Web: N/A</p>	<p>Web: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that changing the value of a user interface component (such as selecting an option or entering text) does not automatically initiate a change of context; additional user action is required, satisfying the criterion. Authoring Tool: N/A</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that where an input error is automatically detected, the item in error is identified and the error is described to the user in text, programmatically associated with the respective input field and rendered in a manner that draws focus to the affected control. Authoring Tool: N/A</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application provides labels for all input fields, with optional fields programmatically and visually distinguished. Where user input requires specific constraints or complex interactions, instructions and warnings are presented to identify the required input format or action, ensuring content requiring user input is sufficiently labeled or described. Authoring Tool: N/A</p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that any markup used within the mobile interface is</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		<p>well-formed, with elements properly nested, complete start and end tags, and no duplicate attributes, so it can be parsed without errors, satisfying the success criterion.</p> <p>Authoring Tool: N/A</p>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: Partially Supports</p> <p>Authoring Tool: N/A</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: Bridge4PS iOS mobile application partially supports this criterion. While most standard buttons, text fields, and list items expose a programmatically determinable name, role, and value through the mobile accessibility APIs, some custom views (such as the reaction-picker icons and certain message-action menus) do not reliably expose role or state information, leaving gaps in assistive-technology interaction.</p> <p>Authoring Tool: N/A</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: Not Applicable</p> <p>Authoring Tool: N/A</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: Bridge4PS does not include native live audio content in synchronized media. While the platform supports video calling through integration with a third-party service (8x8 Meet), the media is delivered and rendered externally, and Bridge4PS does not control its accessibility features.</p> <p>Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Not Applicable Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS does not include prerecorded synchronized media as part of its native interface. While users may share video files, the content is user-generated, and the platform does not provide or present product-level media requiring audio descriptions. Authoring Tool: N/A</p>
<p><b><u>1.3.4 Orientation</u></b> (Level AA) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application ensures that content and functionality are not restricted to a single display orientation and are fully operable in both portrait and landscape without loss of information or functionality. Authoring Tool: N/A</p>
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application provides input fields with programmatically determinable purpose through labeling and other attributes that convey the purpose of user input. Authoring Tool: N/A</p>
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application maintains a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text in the visual presentation of text and images of text, satisfying the success criterion. Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.4 Resize text</b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application allows text to be resized via operating-system text-size settings by at least 200 percent without loss of content or functionality, meeting the success criterion. Authoring Tool: N/A</p>
<p><b>1.4.5 Images of Text</b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application presents information using real text, not images of text; any residual text within images is decorative or part of essential branding and is accompanied by an accessible alternative, satisfying the success criterion. Authoring Tool: N/A</p>
<p><b>1.4.10 Reflow</b> (Level AA) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application adapts content to different screen sizes and orientations, with interface elements reflowing to fit the viewport without requiring horizontal scrolling or causing loss of information or functionality. Authoring Tool: N/A</p>
<p><b>1.4.11 Non-text Contrast</b> (Level AA) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application maintains sufficient contrast in the visual presentation of user interface components and graphical objects against adjacent colors, ensuring that controls, icons, and interactive elements are clearly distinguishable. Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.12 Text Spacing</b> (Level AA) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Not Applicable Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: This criterion is not applicable to the Bridge4PS iOS mobile application, as text spacing adjustments defined by user-applied CSS properties are not supported within native mobile environments. Authoring Tool: N/A</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA) Revised Section 508 – Does not apply</p>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application presents additional content triggered through touch interactions such as long press as persistent interactive menus that remain visible after activation, allowing users to interact with the content and dismiss it without loss of functionality or obscuring existing content. Authoring Tool: N/A</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application provides multiple navigation mechanisms to locate content, including the sidebar room list, directory view, global search, and in-context message links, satisfying the requirement that more than one way is available to locate content within the application. Authoring Tool: N/A</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application consistently presents descriptive headings that identify the topic or purpose of each view, and provides descriptive labels that identify the purpose of form fields and controls</p>

Criteria	Conformance Level	Remarks and Explanations
		throughout the application. Authoring Tool: N/A
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Does Not Support Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application does not fully satisfy this criterion. When operated with an external keyboard or switch device, many interactive elements fail to present a visible focus indicator, so users cannot reliably determine which component currently has keyboard focus; therefore the criterion is not met. Authoring Tool: N/A</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application programmatically identifies passages that differ from the primary interface language, enabling assistive technologies to apply the correct pronunciation rules to content written in a language other than the application's set language. Authoring Tool: N/A</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application presents repeated navigation components, such as the hamburger-menu sidebar on the main chat list and the channel-header control that opens secondary actions inside a room, in the same position and relative order whenever they are present. Screens that omit these elements use a simplified layout, so the navigation structure remains consistent across the application and</p>

Criteria	Conformance Level	Remarks and Explanations
		the success criterion is satisfied. Authoring Tool: N/A
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application identifies interactive elements that perform the same function, such as the send-message button, attachment icon, and action items in channel menus, using the same visual iconography and the same programmatically determinable name and role on every screen, ensuring consistent identification and satisfying the success criterion. Authoring Tool: N/A</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application provides suggestions for correction in text programmatically associated with the field in error when an input error is automatically detected and suggestions are known, enabling users to identify the corrective action required for the affected input. Authoring Tool: N/A</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: Not Applicable Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: Bridge4PS does not process legal agreements, financial transactions, or data submissions directly. All financial operations are completed through an external payment processor (e.g., Stripe) accessed via redirection, and are outside the scope of the platform interface. Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">4.1.3 Status Messages</a> (Level AA) Revised Section 508 – Does not apply	Web: N/A Electronic Docs: N/A Software: Supports Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: Bridge4PS iOS mobile application exposes status messages programmatically through mobile accessibility APIs to convey changes in content to assistive technologies. Authoring Tool: N/A

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">1.3.6 Identify Purpose</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.2.3 No Timing</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.2.4 Interruptions</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.2.6 Timeouts</a> (Level AAA)	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.4.8 Location</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.4.10 Section Headings</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.5.5 Target Size</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA) Revised Section 508 – Does not apply	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.1.3 Unusual Words</a> (Level AAA) Revised Section 508 – Does not apply</p>	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<p><a href="#">3.1.4 Abbreviations</a> (Level AAA) Revised Section 508 – Does not apply</p>	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<p><a href="#">3.1.5 Reading Level</a> (Level AAA) Revised Section 508 – Does not apply</p>	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<p><a href="#">3.1.6 Pronunciation</a> (Level AAA) Revised Section 508 – Does not apply</p>	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<p><a href="#">3.2.5 Change on Request</a> (Level AAA) Revised Section 508 – Does not apply</p>	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<p><a href="#">3.3.5 Help</a> (Level AAA) Revised Section 508 – Does not apply</p>	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.
<p><a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) Revised Section 508 – Does not apply</p>	Software: Not Evaluated	Software: Bridge4PS has not been evaluated against WCAG 2.1 Level AAA criteria. Accessibility conformance claims are based on Level A and AA requirements only.

## Revised Section 508 Report

Notes: Chapter 4 (Hardware) has been removed because Bridge4PS is a mobile-based software platform and does not include any physical ICT hardware.

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	Bridge4PS iOS mobile application does not fully support operation without vision. While structural information, screen titles, link purpose, and headings are programmatically determinable (1.3.1, 2.4.2, 2.4.4, 2.4.6), gesture-only controls cannot be operated with an external keyboard or switch device (2.1.1), certain components such as the emoji picker create keyboard traps (2.1.2), focus order skips interactive elements inconsistently (2.4.3), and some custom views do not reliably expose role or state information to assistive technologies (4.1.2).
302.2 With Limited Vision	Partially Supports	Bridge4PS iOS mobile application essential visual needs are met through adequate color contrast, use of real text, and text that can be resized to 200 percent without loss of content (WCAG 1.4.1, 1.4.3, 1.4.4, 1.4.5); however, moving content lacks a pause or stop mechanism and many controls provide no visible focus indicator (WCAG 2.2.2, 2.4.7), limiting full

Criteria	Conformance Level	Remarks and Explanations
		accessibility for users with limited vision.
302.3 Without Perception of Color	Supports	Bridge4PS iOS mobile application does not rely on color alone to convey information, and text-background combinations maintain the minimum contrast ratios required for normal and large text (WCAG 1.4.1, 1.4.3), enabling full use without color perception.
302.4 Without Hearing	Does Not Support	Bridge4PS iOS mobile application renders prerecorded audio-only and video-only content without a text alternative or equivalent (1.2.1), and no audio descriptions or text-based media alternatives are provided for prerecorded video shared within the platform (1.2.3). Criteria 1.2.2, 1.2.4, and 1.2.5 are not applicable as user-generated content and third-party integrations such as 8x8 Meet are outside the scope of this evaluation.
302.5 With Limited Hearing	Does Not Support	Bridge4PS iOS mobile application renders prerecorded audio-only and video-only content without a text alternative or equivalent (1.2.1). Criteria 1.2.2, 1.2.4, and 1.2.5 are not applicable as user-generated content and third-party integrations such as 8x8 Meet are outside the scope of this evaluation.
302.6 Without Speech	Does Not Support	Bridge4PS iOS mobile application does not fully support operation without speech. While input errors are identified and correction suggestions are provided in text

Criteria	Conformance Level	Remarks and Explanations
		(3.3.1, 3.3.3), gesture-only controls cannot be operated with an external keyboard or switch device (2.1.1), and components such as the emoji picker and message-action pop-ups create keyboard traps with no method to move focus away (2.1.2).
302.7 With Limited Manipulation	Does Not Support	Bridge4PS iOS mobile application does not support users with limited manipulation. The mobile application has known limitations in keyboard operability (WCAG 2.1.1), includes components that trap keyboard focus (WCAG 2.1.2), presents inconsistent focus order (WCAG 2.4.3), and lacks visible focus indicators for many interactive elements (WCAG 2.4.7), preventing effective navigation and interaction without precise touch input.
302.8 With Limited Reach and Strength	Partially Supports	Bridge4PS iOS mobile application supports touch, keyboard, and switch input for most tasks, but several gesture-only functions have no keyboard alternative (WCAG 2.1.1); some components trap keyboard focus (WCAG 2.1.2), skip the expected navigation order (WCAG 2.4.3), or lack a visible focus indicator (WCAG 2.4.7), limiting complete operability for users with reduced reach or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does not Support	Bridge4PS iOS mobile application does not fully support users with limited language, cognitive, and learning abilities. No time limits are imposed on interaction (2.2.1),

Criteria	Conformance Level	Remarks and Explanations
		navigation is consistent and components are identified uniformly across screens (3.2.3, 3.2.4), and labels, instructions, and error correction suggestions are provided for all user input (3.3.2, 3.3.3). However, the chat timeline autoscrolls as new messages arrive and the typing indicator animation runs automatically for more than five seconds with no mechanism to pause, stop, or hide it (2.2.2). Criteria 3.1.3 and 3.1.5 are Level AAA and have not been evaluated.

## Chapter 4: [Hardware](#)

Notes: Chapter 4 (Hardware) has been removed because Bridge4PS is a mobile-based software platform and does not include any physical ICT hardware.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	Bridge4PS iOS mobile application partially supports user control of accessibility features. The mobile interface meets requirements related to the use of color (WCAG 1.4.1) and contrast (WCAG 1.4.3), and allows text resizing through the operating system settings (WCAG 1.4.4).

Criteria	Conformance Level	Remarks and Explanations
		However, gaps in keyboard operability (WCAG 2.1.1), keyboard focus visibility (WCAG 2.4.7), and error identification (WCAG 3.3.1) limit the effectiveness of assistive technologies, reducing user control over accessibility features. These limitations are documented in the WCAG 2.1 A/AA evaluation.
502.2.2 No Disruption of Accessibility Features	Partially Supports	Bridge4PS iOS mobile application partially supports this requirement. The mobile application preserves programmatic structure and relationships (WCAG 1.3.1), which enables compatibility with platform-level assistive technologies. However, some screens lack descriptive headings and labels (WCAG 2.4.6), and several custom interface components do not consistently expose programmatically determinable names, roles, or values (WCAG 4.1.2), which may limit the operability of accessibility features.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	Bridge4PS iOS mobile application partially supports this requirement. While most standard interface components expose a programmatically determinable name, role, and value through the mobile accessibility APIs (WCAG 4.1.2), some custom elements (such as the reaction-picker icons and certain message-action menus) do not reliably provide this

Criteria	Conformance Level	Remarks and Explanations
		information, limiting compatibility with assistive technologies.
502.3.2 Modification of Object Information	Partially Supports	Bridge4PS iOS mobile application partially supports this requirement. Most standard components notify assistive technologies when their state or value changes via accessibility APIs (WCAG 4.1.2). However, some dynamic elements (such as the reaction-picker icons and certain message-action menus) do not consistently update their programmatic state, which may prevent screen readers from announcing changes.
502.3.3 Row, Column, and Headers	Support	Bridge4PS iOS mobile application supports this requirement. Structural relationships, such as headings, lists, form fields and groups, are programmatically determinable through the mobile accessibility APIs (WCAG 1.3.1), allowing assistive technologies to interpret and present the information accurately.
502.3.4 Values	Partially Supports	Bridge4PS iOS mobile application partially supports this requirement. While most standard components expose programmatically determinable values through the mobile accessibility APIs (WCAG 4.1.2), some custom interface elements (such as the reaction-picker icons and certain message-action menus) do not reliably communicate their current value or state to assistive technologies, limiting

Criteria	Conformance Level	Remarks and Explanations
		accessibility for some users.
502.3.5 Modification of Values	Partially Supports	Bridge4PS iOS mobile application partially supports this requirement. While users can modify values for most standard form fields and controls, some custom interface elements do not reliably expose value changes to assistive technologies (WCAG 4.1.2), which may limit feedback for screen reader users and others relying on assistive input/output.
502.3.6 Label Relationships	Supports	Bridge4PS iOS mobile application supports this requirement. Labels and descriptions for user interface components are programmatically associated with their corresponding fields and controls, making relationships clear to assistive technologies in accordance with WCAG 1.3.1.
502.3.7 Hierarchical Relationships	Supports	Bridge4PS iOS mobile application supports this requirement. Hierarchical relationships among elements, such as headings, lists, form fields, and groups, are programmatically exposed through the mobile accessibility APIs, enabling assistive technologies to convey the correct structure and relationships in accordance with WCAG 1.3.1.
502.3.8 Text	Supports	Bridge4PS iOS mobile application supports this requirement. The mobile application does not rely on color alone to convey meaning (WCAG 1.4.1), and users can resize text through system settings by up

Criteria	Conformance Level	Remarks and Explanations
		to 200 percent without loss of content or functionality (WCAG 1.4.4). These capabilities ensure that textual content remains perceivable and operable for users with visual impairments.
502.3.9 Modification of Text	Supports	Bridge4PS iOS mobile application supports this requirement. Users can modify text display characteristics through the platform's use of accessible color cues that are not solely reliant on color (WCAG 1.4.1), and system-level settings allow users to resize text up to 200 percent without loss of content or functionality (WCAG 1.4.4). These features help accommodate users with low vision and support text customization for improved readability.
502.3.10 List of Actions	Partially Supports	Bridge4PS iOS mobile application partially supports this requirement. Most actionable user interface components, such as standard buttons, text fields, and list items, expose a programmatically determinable name and role through the mobile accessibility APIs (WCAG 4.1.2). However, some custom components, like reaction pickers and certain message-action menus, do not reliably expose action lists or state information to assistive technologies, resulting in limited operability for some users.
502.3.11 Actions on Objects	Partially Supports	Bridge4PS iOS mobile application partially

Criteria	Conformance Level	Remarks and Explanations
		supports this requirement. While many interactive objects expose programmatically determinable names and roles to assistive technologies (WCAG 4.1.2), certain actions associated with those objects are not consistently exposed in a way that allows assistive technologies to discover and execute all available operations.
502.3.12 Focus Cursor	Does Not Support	Bridge4PS iOS mobile application does not support this requirement. When operated with an external keyboard or switch device, many interactive elements fail to present a visible focus indicator (WCAG 2.4.7), preventing users from reliably determining which component currently has focus.
502.3.13 Modification of Focus Cursor	Does Not Support	Bridge4PS iOS mobile application does not support this requirement. The application does not consistently update or visibly reflect changes to the focus cursor during keyboard navigation (WCAG 2.4.7), limiting the ability of users to track focus as it moves between interactive elements.
502.3.14 Event Notification	Does Not Support	Bridge4PS iOS mobile application does not support this requirement. The application does not consistently notify assistive technologies of changes in component state, content, or user interface events (WCAG 4.1.2), preventing screen readers and other tools from accurately

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Does Not Support	announcing dynamic updates. Bridge4PS iOS mobile application does not support this requirement. While some non-text content includes programmatically determinable alternatives (WCAG 1.1.1) and link purposes are conveyed in context (WCAG 2.4.4), critical limitations remain in keyboard operability (WCAG 2.1.1), which hinders effective use of platform-level accessibility features such as external keyboards and switch devices.
<a href="#"><u>503 Applications</u></a>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Bridge4PS iOS mobile application supports the use of user-defined preferences. The mobile interface does not rely on color alone to convey information (WCAG 1.4.1), maintains sufficient contrast between text and its background (WCAG 1.4.3), and allows text to be resized by at least 200 percent without loss of content or functionality (WCAG 1.4.4), ensuring compatibility with user-adjusted visual settings.
503.3 Alternative User Interfaces	Does Not Support	Bridge4PS iOS mobile application does not fully support the provision of alternative user interfaces that maintain equivalent accessibility. The mobile application lacks a mechanism to bypass blocks of repeated content (WCAG 2.4.1), presents input fields without sufficient labels or

Criteria	Conformance Level	Remarks and Explanations
		instructions (WCAG 3.3.2), and includes components that are not operable via keyboard (WCAG 2.1.1) or do not follow a meaningful focus order (WCAG 2.4.3), which limits usability for assistive technology users across interface variants.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Bridge4PS does not include prerecorded or live synchronized media as part of its native mobile interface. While users may share video content (1.2.2) or initiate live video calls via third-party services, such as 8x8 Meet (1.2.4), the mobile application does not provide native captioning features or control mechanisms.
503.4.2 Audio Description Controls	Does Not Support	Bridge4PS allows users to upload and share prerecorded videos with audio; however, the mobile application does not include built-in audio description controls or provide alternative methods to convey visual information through audio. As a result, WCAG 1.2.3 is not satisfied, and the criterion is not supported.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	Bridge4PS is not an authoring tool and does not include content creation or editing capabilities. As such, the requirement for programmatically exposed creation/editing features does not apply.
504.2.1 Preservation of Information Provided for Accessibility in Format	Not Applicable	Bridge4PS is not an authoring tool and

Criteria	Conformance Level	Remarks and Explanations
Conversion		does not perform content conversion functions. Preservation of accessibility features during format conversion is not applicable.
504.2.2 PDF Export	Not Applicable	Bridge4PS is not an authoring tool and does not support PDF export functionality. Therefore, the requirement to preserve accessibility information during PDF export is not applicable.
504.3 Prompts	Not Applicable	Bridge4PS is not an authoring tool and does not provide functionality for content creation. Therefore, prompting authors to include accessibility information is not applicable.
504.4 Templates	Not Applicable	Bridge4PS is not an authoring tool and does not offer content creation or templating functionality. Therefore, template accessibility requirements do not apply.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Documentation does not include an accessibility statement or any section that identifies and explains Bridge4PS

Criteria	Conformance Level	Remarks and Explanations
		accessibility or compatibility features (e.g., keyboard operation, screen-reader support, high-contrast settings). Therefore, this criterion is not met.
602.3 Electronic Support Documentation	Does Not Support	Support material is presented through the Bridge4PS public website. This electronic documentation has not been remediated to meet WCAG 2.1 Level A/AA. Representative gaps include: non-text content without <i>text alternatives</i> (SC 1.1.1), headings/regions that are not programmatically determinable (SC 1.3.1), text that fails <i>contrast ratio</i> $\geq 4.5 : 1$ (SC 1.4.3), inconsistent keyboard focus order (SC 2.4.3), and form controls lacking associated <i>labels</i> and <i>error suggestion</i> (SC 3.3.2, 3.3.3). Because the electronic documentation does not conform to these success criteria, the requirement is not met.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Bridge4PS does not publish non-electronic (print) documentation. Because no such content exists, the criterion is met by absence.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	Bridge4PS customer assistance is provided only through a Freshdesk tickets queue for functional troubleshooting. Support personnel do not maintain, publish, or deliver information describing Bridge4PS accessibility or compatibility features (such

Criteria	Conformance Level	Remarks and Explanations
		as keyboard shortcuts, screen-reader operation, or high-contrast settings). Accordingly, this criterion is not met.
603.3 Accommodation of Communication Needs	Does Not Support	Customer support is available only through a standard web-form (Freshdesk ticket). The service does not offer alternative communication modes such as TTY/RTT, relay-accessible telephone, real-time text chat, video relay, or sign-language interpretation, nor does it guarantee that the ticket interface is operable with screen readers or keyboard-only input. Consequently, the requirement to accommodate varied communication needs is not met.

## Legal Disclaimer (Company)

*This Accessibility Conformance Report reflects the state of the Bridge4PS web application and support documentation as evaluated at the time of this report. While every effort has been made to ensure accuracy, product updates or configuration changes may affect conformance.*

*Bridge4PS also integrates third-party services, such as Stripe for payment processing and 8x8 Meet for video conferencing, additionally a Freshdesk-based ticketing system for technical support, which are developed and maintained by external providers. Accessibility of those features is dependent on the vendor’s implementation and may be outside the scope of this report.*

*This Accessibility Conformance Report was completed using the “VPAT® 2.5 Rev – Revised Section 508 Edition” template, provided by the Information Technology Industry Council (ITI). The template has been supplemented with all WCAG 2.1 success-criterion rows for Levels A, AA, and AAA. “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of ITI.*

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